



NDIS Update

The **NDIS** stands for the **National Disability Insurance Scheme** and is a new way of providing support to Australians with a disability. Under the NDIS, funding will be allocated to the person with a disability. The **NDIA** stands for the **National Disability Insurance Agency** and is the government agency that will contact you regarding your NDIS transition.

Mobo Group is here to support you through your NDIS transition. Please contact Mobo Group on **08 8130 1800** or email ndis@mobogroup.com.au if you have any questions about the NDIS. Please read through this fortnight's frequently asked questions.

How long will I be waiting to receive my NDIS plan after my NDIS planning meeting?

After your NDIS planning meeting, your NDIS plan will be sent to an NDIA delegate to approve your NDIS funding. The waiting time can vary depending on the complexity of the supports and services you require. If you have been waiting over 3 weeks after your planning meeting and you have not received your NDIS plan, contact the NDIA on 1800 800 110.

What is Support Coordination?

There is an NDIS funded service called 'Support Coordination', which can provide you with help to understand and use the funding in your NDIS Plan. A Support Coordinator can assist you to:

- Build your understanding on the support services that you can receive using your NDIS funding.
- Find the right providers to deliver the supports you require.
- Contact the providers to plan meeting times.

Example: Mike has an intellectual disability and requires assistance to plan the supports and services he requires. He explains his difficulties in his NDIS planning meeting and receives an NDIS plan with funding for "Support Coordination". Mike's Local Area Coordinator (LAC) helps Mike to select a Support Coordinator from a list of providers. The Support Coordinator explains to Mike how he can use the different funding groups that are stated in the NDIS plan. Mike decides the services he would like to receive and the Support Coordinator contacts the providers and organises some introduction meetings. Mike pays for this support with his NDIS funding.

Can the NDIS funding pay for a cleaning service for my house?

The NDIS can fund cleaning and gardening services if you are unable to complete these tasks due to your disability. These services are funded under the registration group called "Assist Personal Activities".

Example: Joanna has a physical disability, which means she is unable to easily move around her house and garden without assistance. Therefore Joanna has great difficulty completing her housework and gardening. Joanna explains this difficulty in her NDIS planning meeting and she receives an NDIS plan with funding to pay for a cleaning and gardening service. Joanna organises a cleaner once a week and a gardener once a month and pays for these services with her NDIS funding.

To the best of our knowledge and belief, the information provided is accurate as at the date of this communication. It is provided to assist in the preparation for the introduction of the NDIS and is not to be taken as a recommendation of any particular course of action. Stakeholders are encouraged to seek their own independent advice.

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