



NDIS Update

The **NDIS** stands for the **National Disability Insurance Scheme** and is a new way of providing support to Australians with a disability. Under the NDIS, funding will be allocated to the person with a disability. The **NDIA** stands for the **National Disability Insurance Agency** and is the government agency that will contact you regarding your NDIS transition.

Mobo Group is here to support you through your NDIS transition. Please read through this fortnight's frequently asked questions.

What does "reasonable and necessary" mean?

The NDIS funds reasonable and necessary supports to help a person with a disability reach their goals. "Reasonable" means something that is **fair**. "Necessary" means something you **must have**. In your NDIS planning meeting, it is a great idea to use these words to explain why you need your disability support services to achieve your goals and increase your independence.

What is the Myplace Participant Portal?

The Myplace Participant Portal is a secure website for participants to view their plans and manage their services with providers. Myplace is a secure portal on the myGov website, so you will require a myGov account to sign in. Your Local Area Coordinator (LAC) will explain how you can set up and use the Myplace Participant Portal.

On the online portal, participants can:

- Create and view Service Bookings.
- View contact details.
- View messages from the NDIS.
- View referrals made for you.
- Instant message with your linked providers.
- Upload required documents.
- Locate Service Providers.
- View upcoming events.

Who do I contact to discuss my NDIS transition at Mobo Group?

Contact Genevieve Douglas on 08 8130 1800 or Genevieve.douglas@mobogroup.com.au if you work at:

- Kent Town
- Oakden

Contact Tony Eyre on 0448 488 482 or Tony.eyre@mobogroup.com.au if you work at:

- Victor Harbor
- Goolwa
- Windmill Hill
- Mount Barker
- Elizabeth
- Berri

To the best of our knowledge and belief, the information provided is accurate as at the date of this communication. It is provided to assist in the preparation for the introduction of the NDIS and is not to be taken as a recommendation of any particular course of action. Stakeholders are encouraged to seek their own independent advice.

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