



NDIS Update

The **NDIS** stands for the **National Disability Insurance Scheme** and is a new way of providing support to Australians living with a disability. The **NDIA** stands for the **National Disability Insurance Agency** and is the government agency that will contact you regarding your NDIS transition.

Mobo Group is here to support you through your NDIS transition. Please contact Mobo Group on **08 8130 1800** or email ndis@mobogroup.com.au if you have any questions about the NDIS. Please read through this fortnight's frequently asked questions.

I have received a phone call from Australian Healthcare Associates asking me to complete a survey about the NDIS. Is this a scam?

This is not a scam. Australian Healthcare Associates are an external organisation that are conducting a survey on behalf of the National Disability Insurance Agency (NDIA). The survey involves asking questions about your life to explore whether NDIS funding has made a positive impact on your life. The survey is completed over the phone and will take approximately 45 minutes. The survey does not replace your NDIS planning meeting or plan review meeting. The survey will not affect your current NDIS funding. Participation in this survey is not compulsory. It is your choice whether you participate in the survey or not.

If you receive any contact about the NDIS which you find suspicious or makes you feel uncomfortable, please speak to your advocate and call the NDIA on **1800 800 110** to report the issue. Please speak to the Mobo Group staff if you need further assistance and support.

I have booked my NDIS plan review meeting. What documents do I need to take to the meeting?

Your NDIS Plan review meeting should be organised before your current NDIS plan expires. Call the NDIA to organise your plan review meeting. Once your meeting is booked, ask your providers to give you a progress report or a letter explaining the supports you have been receiving and if they will continue in the upcoming year. Additionally, gather supporting evidence and reports if you require funding for supports you have not previously received. This include reports from your doctor, physiotherapist, psychologist etc.

Please notify the staff at Mobo Group if you have booked your plan review meeting and we will give you a letter to take to the meeting. This letter explains that you require funding in your plan to continue receiving supports from Mobo Group.

Reminder!

You should call the NDIA on **1800 800 110** if your NDIS Plan is going to end in 2-3 months. The NDIA will notify your Local Area Coordinator (**LAC**) to alert them to **organise your plan review meeting**.

To the best of our knowledge and belief, the information provided is accurate as at the date of this communication. It is provided to assist in the preparation for the introduction of the NDIS and is not to be taken as a recommendation of any particular course of action. Stakeholders are encouraged to seek their own independent advice.

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