



## NDIS Update

Mobo Group is here to support you through your NDIS transition.  
Please read through this fortnight's frequently asked questions.

### What is a Local Area Coordinator (LAC)?

A Local Area Coordinator is a person who works for an organisation who has partnered with the NDIS to deliver Local Area Coordination Services across an area.

Your Local Area Coordinator will help you to transition to the NDIS by helping you to:

- Understand the NDIS
- Access the NDIS
- Create your first NDIS Plan
- Understand your NDIS Plan and link you to community services.
- Review your NDIS Plan.

### Who will be my Local Area Coordinators?

The National Disability Insurance Agency has collaborated with three organisations to deliver Local Area Coordination Services across South Australia. Your Local Area Coordinator will work for one of these organisations.

- **Feros Care** – To deliver services to participants living in the Barossa, Light & Lower North and Northern Adelaide.
- **Baptcare** - To deliver services to participants living in Western Adelaide, Eastern Adelaide and Yorke and Mid North Service Areas.
- **Mission Australia** - To deliver services to participants living in the Limestone Coast, Murray and Mallee, Adelaide Hills, Fleurieu and Kangaroo Island, Southern Adelaide, Eyre Western and Far North Service Areas.

### How can I protect my personal details from scammers?

The NDIA will never threaten to cancel your NDIS Plan if you do not provide your personal details by phone. The NDIA will never ask you for your bank details over the phone.

If you are unsure about whether a person calling you is from the NDIA, ask for their name and call the NDIA back on **1800 800 110**.

If you believe it is a scam please report it to [fraudprevention@ndis.gov.au](mailto:fraudprevention@ndis.gov.au) or call 1800 800 110. The NDIA will be able to confirm whether the caller was a scam.

If you have any further questions, please contact your two NDIS Transition Officers:

- Genevieve Douglas – ph: 08 8130 1800, E: [Genevieve.douglas@mobogroup.com.au](mailto:Genevieve.douglas@mobogroup.com.au)
- Tony Eyre – ph: 0448 488 482, E: [Tony.eyre@mobogroup.com.au](mailto:Tony.eyre@mobogroup.com.au)

To the best of our knowledge and belief, the information provided is accurate as at the date of this communication. It is provided to assist in the preparation for the introduction of the NDIS and is not to be taken as a recommendation of any particular course of action. Stakeholders are encouraged to seek their own independent advice.

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